

Customer

Mr Dieter Shaw 4 Pinehurst Court Station Road Beaconsfield Buckinghamshire HP9 1AB

Sales Office DialAFlight

Southview House 252 High Street

Croydon CR0 1NF

Date 20 May 2014 **Booking Date** 20 May 2014

Travel Manager Niall **Sales Manager** Jeff

Telephone 020-8261-3180 **Duty Officer** +44-(0)-20-7204-6661

for out-of-hours emergency assistance Our Booking Ref 376WT4V

Airline ref for online check-in shown under flight details below

DialAFlight is a trading name of Lotus International Ltd, and your contract is with this company.

Please check each component of your Travel Itinerary and ensure that the first name and surname shown in your passport(s) match the passenger names shown here. Contact your travel manager immediately if you have any queries.

View your booking on your smartphone Automatically updates your travel details and flight status each time you login

Status

Confirmed

Confirmed

Confirmed

Confirmed

Class

Economy

Economy

Economy

Economy



Vouchers

E-Ticket

E-Ticket

E-Ticket

E-Ticket

TRAVEL CONFIRMATION

17 Jul 2014 (Thursday)

Flight

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Flight

Flight

Rev Mark Thomas, Dr Keri Thomas

London Heathrow (Terminal 3) to Johannesburg (Terminal A)

VS601 Dep: 21:00 Arr: 09:05 (18 Jul) Airline Reference for online check-in: BHXTCZ

18 Jul 2014

(Friday)

Rev Mark Thomas, Dr Keri Thomas

Johannesburg (Terminal B)

to Cape Town

BA6409 Dep: 10:40 Arr: 12:50 Airline Reference for online check-in: 6J46A2

27 Jul 2014

(Sunday)

Rev Mark Thomas, Dr Keri Thomas

Cape Town

to Johannesburg (Terminal B)

Dep: 11:15 Arr: 13:15 SA326 Airline Reference for online check-in: 6IAMXN

02 Aug 2014

(Saturday)

Rev Mark Thomas, Dr Keri Thomas

Johannesburg (Terminal A) to London Heathrow (Terminal 3)

Dep: 20:10 Arr: 06:35 (03 Aug) VS602 Airline Reference for online check-in: BHXTCZ

Misc. Items

Your Financial Protection

When you buy an ATOL protected flight or flight inclusive holiday from us, you will receive an ATOL Certificate. This lists the flight, accommodation, car hire and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. Some services may not offer this protection and will not be covered under the ATOL Scheme. Please refer to your ATOL certificate/s for who and what is protected.

Online Check-in Please use the airline reference displayed under your flight details to check-in on the airline's website.

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Airline Code

VS - Virgin Atlantic BA - British Airways

SA - South African

Baggage

Domestic flights often have a lower baggage allowance than international flights. If your itinerary includes any domestic sectors we suggest you check with the airline's website.

Vouchers & Tickets

All vouchers will be issued 14 days before departure

E-Ticket - An electronic ticket has been arranged for this journey. Please take this itinerary to the airport for check-in and immigration purposes.

Passports

British citizens travelling to South Africa require a full passport which must be valid for 30 days after departure from your destination. The South African Immigration Authorities now require that all visitors to South Africa must have TWO BLANK pages available in their passport which must lie side by side when the passport is open (i.e. a left and a right hand page). Please note that if you do need to apply for a visa and you are travelling with your children but without their other parent, you will require a letter of consent from the other parent which must be certified by the police - please contact the South African Embassy for further details. From 01 Oct 2011 visitors travelling onward to South Africa from any Yellow Fever infected area are required to supply a yellow fever certificate issued at least ten days before arrival in South Africa.

Visas

British Citizens travelling to:

South Africa - British Citizens visiting South Africa on holiday for less than 90 days do not require visas as long as they are in possession of a return or onward flight ticket. After entry, extensions of stay may be sought from the Department of Home Affairs. Visitors who have overstayed without authority may be required to pay a fine, either on exit or at the nearest SA mission on their return to the UK (Or elsewhere). Visas are required for stays of more than 90 days.

Non British Citizens:

All other passport holders, including British nationals and British Subjects must contact the relevant consulate of the country of destination and any other countries where you transit through or stopover in, to check if a visa is required.

Vaccinations

In some instances certain vaccinations are required or recommended for entry into a country. This may also apply even if you are in transit and the infected area is not your final destination. Please consult your GP or the following NHS and FCO websites for the most up to date information and health requirements: http://www.nhs.uk/Planners/vaccinations/Pages/travelwhereandwhen.aspx, http://www.fco.gov.uk/en/travel-and-living-abroad/staying-safe/health/

Travel Insurance Travel Insurance is very important and we strongly recommend everyone who books with us has travel insurance that includes medical and cancellation coverage. To arrange your Travel Insurance and benefit from our 10% online discount please go to http://www.campbellirvinedirect.com/daf. Alternatively please contact the Travel Insurance hot line on 0844-375-6151

Booking Conditions

All bookings are subject to our booking conditions which are available at http://www.dialaflight.com/bookingconditions.aspx

Price Summary

Travel **ATOL Protection Charge** Total

£5.00 £2.438.00 £-2.438.00

£2,433.00

Outstanding £0.00

Paid

Payments

20 May 2014 Debit Card

Dieter Shaw

---- 1246

£2,438.00

Data Protection Act

We will not pass your details on to any third party. Should you not wish to receive promotional material from us, please let us know at enquiries@lotusgroup.co.uk.

376WT4V

Have a safe trip.

Niall 020-8261-3180

Customer Care Line 020-7459-3762

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Latest Hotel Offers

Ask about our hotel booking service. Prices start from £37 per night. Or let us book your favourite.

Call your sales consultant for more details

Car Hire Special We can offer car hire during your stay from as little as £13 per day based on 7 days hire. Call your sales consultant for more details

Please tell your friends and colleagues about us

More than 80% of our business comes from personal recommendation. If you've had good service, please don't keep it a secret!









ATOL Certificate

This confirms that your money is protected by the ATOL scheme and that you can get home if your travel company collapses.

This certificate sets out how the ATOL scheme will protect the people named on it for the parts of their trip listed below.

Who is protected?

Rev Mark Thomas, Dr Keri Thomas

Number of passengers: 2

What is protected?

17 Jul 2014 Virgin Atlantic VS601 London Heathrow to Johannesburg 18 Jul 2014 British Airways BA6409 Johannesburg to Cape Town 02 Aug 2014 Virgin Atlantic VS602 Johannesburg to London Heathrow

Who is protecting your flight?

Lotus International Ltd, ATOL number 84357, reference: 376WT4V

ATOL protected cost £2,264.00

Your protection

You are protected from when you were given this certificate until you return to the UK. If *Lotus International Ltd* stops trading, the passengers named above will either:

1 be returned to the UK; or

2 depending on the warning below, receive a refund for the amount above (or your deposit if that is all you have paid so far).

Your protection depends on the terms of the ATOL scheme (available at www.atol.org.uk).

If Lotus International Ltd stops trading, you must follow the instructions at www.atol.org.uk (where there will be details of arrangements to bring people back to the UK, and information on how people can claim their money back) or you can call (+44) 20 7453 6350.

Warning

This certificate only protects the flight you have booked, so you will not be able to claim a refund from ATOL if you asked to book accommodation or car hire at the same time as your flight and were given this certificate. However, you will be returned to the UK if the firm protecting your flight stops trading. Because of this, you may want to take advice on how you can protect your money. If you want to protect your trip with ATOL, you could ask for an ATOL-protected package or flight-plus instead.

By issuing this ATOL certificate, under Regulation 17 of the Civil Aviation (Air Travel Organisers' Licensing) Regulations 2012, *Lotus International Ltd* confirms that the flight to which it applies is sold in line with the ATOL held by *Lotus International Ltd*.

The ATOL scheme is run by the Civil Aviation Authority and paid for by the Air Travel Trust. To see what that is and what you can expect, together with full information on its terms and conditions, go to www.atol.org.uk.

Unique reference number:	Date of issue:	ATOL Certificate Issuer:	ATOL number:	Flight-only sale
376WT4V	20/05/2014	Lotus International Ltd	84357	