



The Gold Standards Framework QOF Support Pack April 2019 to enable GP practices and Primary Care Networks fulfil the new 2019 EOLC QOF

See details on GSF Primary Care webpage <http://www.goldstandardsframework.org.uk/primary-care-training-programme>

This new support offer from the GSF Centre aims to help practices and Primary Care Networks build on their current end of life care to attain the new 37 QOF points now available for 2019/20

To help you improve end of life care further and claim your QOF QI points, we have developed some new support offers, including new practical help leading to measurable progress in quality improvement for QOF. These include (see later details): -

- **Audit tools** to help evidence QOF QI progress QOF with patient after death analyses (ADA)
- **Bronze - FREELY AVAILABLE resources** and videos on the GSF website
- **Silver** - specifically meeting the new QOF requirements including ADA audit tools
- **Gold** - practice-based learning + audit tools leading to Accreditation with the **GSF RCGP Quality Hallmark Award**
- **Additional Support** - additional resources (E-PIG GSF Digital IT support, advance care planning) and events, that might be useful.

For those who used GSF **Bronze**/Foundation level GSF previously or attained the previous Palliative Care QOF points, you might like to consider the **Silver** Support, or the full practice-based **Gold** programme. We hope you will find these useful to improve their end of life care.

Many freely available resources are on the GSF website or for others a minimal charge is made depending on requirements to cover costs.

The benefits of using the new GSF QOF Support Offers are that GSF is tried and tested, used by thousands of practices for almost 20 years, it helps the 'HOW' to do it, as well as 'WHAT' to do and practically builds on your current EOLC /GSF in primary care or in different settings such as care homes and hospitals, enabling improved integrated cross-boundary care. GSF was developed by primary care clinicians, the GSF Gold is endorsed and co-badged by RCGP and GSF Accredited practices found GSF Gold invaluable to kick-start change. Also, this GSF support can be used to complement and enable other local or national initiatives you might use in your practice or Primary Care Network.

We hope that all practices will use this opportunity to make progress in their care for all people in the last year of life.

A support guide for Primary Care teams from the GSF team for the new QOF domain: Palliative Care (37 points).

Tools and resources to facilitate the delivery of excellent care that will help you to fulfil the new QI QOF requirements.



Offer	Supporting improvements in	Practice, CCG or PCN	What GSF provides	Assessment and Quality Improvement Evidence	Cost
1. AUDIT ADA After Death Analysis	<ul style="list-style-type: none"> Audit reflection at patient level- 5 before, 5 after 	Practice, CCG or PCN	<ul style="list-style-type: none"> ADA audit +automated comparative report, for QI patient level 	<ul style="list-style-type: none"> Data pre and post for comparison Significant Event Analysis within each audit tool 	£180 + VAT Discount for multiple practices
2. Bronze Free resources	<ul style="list-style-type: none"> Progression of QOF 2 	Practice, CCG or PCN	<ul style="list-style-type: none"> Step-by-step guide -QOF+ meetings Proactive identification Guidance Advance Care Planning & public facing '5 steps to ACP' video Videos- other awareness raising videos- GSF Nutshell+ Frontrunners Templates -SCR templates 1-6 	<ul style="list-style-type: none"> Local identification and ACP rates Local STP EOLC metrics No GSF assessment 	FREE RESOURCES on GSF website
3. Silver individual practices or group with launch session pre and post follow up	<ul style="list-style-type: none"> Identifying patients early Advance Care Planning Supporting carers Care Homes focus to reduce hospitalisation 	Practice, CCG or PCN	<ul style="list-style-type: none"> Audits- Retrospective Death Analysis and QI templates QI Workbook and Silver guidance including carers support/ bereavement Videos- Animated summary 	<p>For GSF certificate and QOF QI</p> <ol style="list-style-type: none"> RDA template, QI I template Evidence of collaboration with care homes eg CH residents on register, proactive visits, Carers register and support 	£395 + VAT Certificate level
4. Gold - GSF Going for Gold Primary Care Programme Individual or group of practices in a locality – optional launch event	<ul style="list-style-type: none"> Comprehensive whole team, practice-based learning to embed with team, fully resourced action learning sets (including non-clinical staff) 	Practice, CCG or PCN	<ul style="list-style-type: none"> Going for Gold DVD / VLZ GSF Good Practice Guide QI Practice Workbook +action plans Audits- After Death Analysis Frontrunners group and Webinars 	<p>For GSF RCGP Accreditation +Award</p> <ol style="list-style-type: none"> Key outcomes ratios After Death Analysis online QI and Action planning Portfolio against 7 key tasks, evidence of better working with CHs +Carers support 	About £595 + VAT for training Cost for GSF/ RCGP Accreditation from £495 for RCGP Quality Hallmark Award - Reaccreditation 3 yearly
5. Additional support workshops and resources including GSF Digital e-PIG and ACP	<ul style="list-style-type: none"> GSF Digital (e-PIG) for early identification Advance Care Planning Support Package Triple Integrated Care workshops- Launch GP, GP/Care homes, cross boundary care etc. 	CCG or PCN level	<ul style="list-style-type: none"> GSF Digital e PIG ACP package of resources Interactive dynamic workshops involving key stakeholders including GP practices, care homes, others 	Improvement in RDA/ADA audits and Key outcome ratios plus workshops evaluations include Target exercise, action plans, organisational questionnaire audits etc	Contact team for more details



The Gold Standards Framework Support offer for Primary Care - QOF 2019



New QOF domain: Palliative Care (37 points). The aims of the End of Life Care QI module are:

1. **Early identification and support** for people with advanced progressive illness who might die within the next twelve months
2. **Well-planned and coordinated care** that is responsive to the patient's changing needs with the aim of improving the experience of care
3. **Identification and support for family/informal care-givers**, both as part of the patient's core care team and facing bereavement.

We at GSF Centre can help you attain this through a number of offers of support: -

1. Audit

– minimal cost depending on requirements and numbers – see [here](#)

- **After Death Analysis** – Easy to use on-line audit comparison at patient level of 5 patient deaths before and 5 after that can demonstrate change including reflections using significant event analysis. The well-established GSF ADA tool automatically produces comparative reports demonstrating change. Useful for individual appraisal and revalidation or cumulated for larger numbers eg, PCNs.

2. Bronze

– Free resources on Primary care section of GSF website – see [here](#)

- **Step by Step Guide to attaining QOF points**
- **Early identification** - Proactive Identification Guidance (PIG), evidence based and internationally recognised free guidance + suggestions for needs based coding supporting early identification of patients in last year of life <http://www.goldstandardsframework.org.uk/PIG>
- **Advance Care Planning (ACP)** Guidance ,Thinking Ahead tool, public facing ACP free video '5 Steps to ACP' for use with your patients <http://www.goldstandardsframework.org.uk/advance-care-planning>
- **Easy view videos** - raising awareness amongst your team, why improve end of life care **and sharing experiences of frontrunning GPs**
- **Templates** - Supportive Care Register SCR1-6 used in QOF <http://www.goldstandardsframework.org.uk/library-tools-amp-resources>
- **Team Meetings** - Step by step guidance on how to use the free resources and how to run a palliative care meeting https://www.macmillan.org.uk/_images/top-tips-supportive-and-palliative-care-meetings_tcm9-315966.pdf

3. Silver

– Quality Improvement Programme – recognised certification level – see [here](#)

- **Audits** – useful audit tools for QOF submission.
- **Workbook** - Quality Improvement workbook for Individual or large groups of GP practices (CCGs/ PCNs) with QI templates/action plans
- **Guidance** - Includes practical guidance on early identification, better coordination of care with care homes and supporting families, etc
- **Videos** - Summarised as easy view animated summary video for the whole team to work through to improve care.

4. Gold

– Quality Improvement Programme – see [here](#)

- **GSF Going for Gold programme** - practice- based training with 6 x 1-hour modules, progressing at the right pace for your team
- **DVD** plus option of on--line training with the GSF Virtual Learning Zone
- **Good Practice Guide, workbook** with full resources and guidance
- **Evaluations** - including the GSF After Death Analysis, leading to accreditation process and GSF RCGP Award.
- **QOF and more** - This enables increased full attainment of QOF and MC RCGP Daffodil Standards 1-8, with early identification, offering ACP discussions, supporting families and coordinating care to reduce hospitalisation – see <http://www.goldstandardsframework.org.uk/evidence>
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5. Additional support and resources

- charges relate to individual requirements and can be additions to any of the above - see [here](#)

- a) **GSF Digital E-PIG**- Use of E-PIG- digital support enabling early identification through data extraction from GP practices at either CCG or Primary care Network level - developed over 7 years ago and tried and tested + integrated Proactive core care plans for more details <http://www.goldstandardsframework.org.uk/gsf-digital-solutions>
- b) **Advance Care Planning Support Package** A package of support to include the well-received GSF 5 Steps to ACP video, flyers, patient brochures, poster and training power points, that is public facing, non-threatening and can enable people to complete advance statements of preference.
- c) **Workshops** - GSF Gold/ Silver launch, Better Together events with care homes or Integrated Cross Boundary Care.
- d) **Other GSF programmes** For more GSF programmes including hospitals, domiciliary care, retirement village and others see <http://www.goldstandardsframework.org.uk/training-programmes> or for well-regarded recently updated **GSF Care Homes programme** with Accreditation <http://www.goldstandardsframework.org.uk/care-homes-training-programme> or the use of GSF in **cross boundary care** see <http://www.goldstandardsframework.org.uk/cross-boundary-care-training>