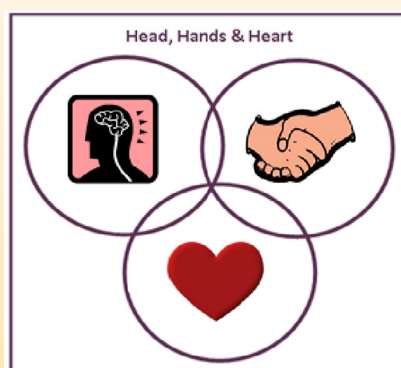


You are warmly invited to the 9th Annual Conference of The GSF Centre
‘Delivering compassionate cross-boundary care for all
- Head, Hands and Heart in End of Life Care’

Friday 27th September 2013 10:00 – 17:00

Institute of Education, 20 Bedford Way, London, WC1H 0AL
(Walking distance from Euston Station)



- **A not-to-be-missed opportunity to hear national updates in End of Life Care**
- **Response from the LCP Review Team– where next with care of the dying?**
- **GSF Updates, lessons from projects areas including integrated cross boundary care**
- **Interactive workshops and sharing of good practice in different settings**
- **Presentation of awards for Accredited and Reaccredited organisations**
- **Guidance and ideas on compassionate care and commissioning for excellence**



For further information please contact:
The GSF Central Team on
01743 291890 or info@gsfcentre.co.uk
www.goldstandardsframework.org.uk

Standard Delegate Rate : £120 (+ VAT)

Reduced rates for those undertaking any GSF training programmes ,colleagues of GSF Award recipients, CCG /LA End of life care Facilitators , GSF Care Homes Solid Gold Club etc

Please complete registration form online:

<http://www.goldstandardsframework.org.uk/forthcoming-events>

The GSF Accreditation Quality Hallmark Awards are endorsed by :

Keynote Speakers include:-

- **Sharon Burton** , General Medical Council Head of Standards and Ethics
- **Dr Dennis Cox**, GP and RCGP member of Liverpool Care Pathway Review Panel
- **Mike Connolly**, Macmillan Consultant Nurse, University Hospital of South Manchester, Programme Lead SAGE & THYME communication skills training
- **John Ballatt**, co-author of “Intelligent Kindness—reforming the culture of healthcare”
- **Prof Paul Kingston** Staffordshire University and Dementia care lead
- **Anita Hayes**, NHS Improving Quality and End of Life Care Lead
- **Prof Keri Thomas** , **Maggie Stobbart Rowlands** and others from the GSF Team

Updates from the GSF Centre

Feedback from GSF Programmes from across the UK -in primary care, care homes, acute and community hospitals, domiciliary care , dementia care and integrated cross boundary care pilot sites, GSF IT solutions plus the work of GSF Regional Centres.






Quality Hallmark Awards



presented to GSF Accredited GP practices, care homes, reaccredited care homes and GSF Dementia Care Training Programme certificates



September 27th 2013, London

9.00	Registration with Tea/Coffee	
10.00	Welcome	GSF team
10.05	Introduction from Chair	Anita Hayes—NHSIQ
10.15	Key Note Speaker—The LCP Review: A Vote of Confidence for good Palliative Care	Dr Dennis Cox RCGP member from Review Panel of Liverpool Care Pathway
10.35	End of Life Care post LCP Review - View from the top	Sharon Burton, General Medical Council Head of Standards and Ethics
10:55	Intelligent Kindness in practice —what helps , what hinders and what can we do ?	John Ballatt - co-author of “Intelligent Kindness—reforming the culture of healthcare”
11:15	Care for the frail elderly	Paul Kingston, Stafford University
11.35	Tea/Coffee Break	
11.50	 GSF Awards - Going for Gold Primary Care Quality Recognition and Accreditation and Interviews	presented by Dr Dennis Cox RCGP
12:00	Living and dying well in different settings The work of The National GSF Centre in End of Life Care—with representatives from Primary Care, Acute Hospitals, Care Homes, Community Hospitals, Domiciliary Care, GSF IT Solutions, plus Dementia Care Programme, Regional Centres Updates , Spiritual Care Course and feedback from Integrated Cross Boundary Care Foundation Sites	The GSF Team & representatives from different settings across the country
1.00	Lunch	
1.45	 GSF Awards - Going for Gold Care Homes Quality Recognition and Re Accreditation and Interviews & Dementia Care Awards	Presented Alan Rosenbach, Special Policy Lead CQC - TBC
2.30	Workshops - Choice of Concurrent Workshops A1, B1, C1 ,D1	All
3.15	Tea/Coffee Break	
3.30	Workshops - Choice of Concurrent Workshops A2, B2, C2, D2,	All
4.15	‘Talking about dying with people who are dying: the hardest part of breaking the taboo’	Mike Connolly
4.35	Final words	GSF Team
4.45	 Close followed by celebratory reception for those receiving their Quality Hallmark Award	

The GSF Accreditation Quality Hallmark Awards are endorsed by :

INTERACTIVE WORKSHOP CHOICES

Delegates are invited to attend two workshops on the day.

One from Workshop 1 list and one from Workshop 2 list.

Please see options below:

WORKSHOP 1

02:30 pm—03:15pm

A1

What does it mean to be a GSF Accredited Solid Gold care home? Sharing best practice and showcasing excellence

Maggie Stobbart Rowlands , Ali Pitt Pladdy

B1

Improving integrated Cross boundary care

Keri Thomas, Julie Armstrong Wilson, Anita Hayes

C1

Compassionate care & Intelligent kindness in practice

Mark Thomas, John Ballatt

D1

Communication skills training for ACP and end of life care discussions

Mike Connolly, Lucy Giles

WORKSHOP 2

03:30pm—04:15pm

A2

What does it mean to be a GSF Accredited Solid Gold care home? Sharing best practice and showcasing excellence

Maggie Stobbart Rowlands , Ali Pitt Pladdy

B2

Improving end of life care – GSF Acute Hospitals and other programmes

Julie Armstrong Wilson, Mike Connolly, Anita Hayes

C2

Compassionate care & Intelligent kindness in practice

Mark Thomas, John Ballatt

D2

End of life for people with dementia

Lucy Giles, Simon Chapman, Paul Kingston