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“The National Gold Standards Framework (GSF) Centre for End of Life Care will share information with the Care Quality Commission (CQC) about care homes that have achieved GSF Accreditation. This information will be included in the Quality and Risk Profile that CQC holds for each registered provider. Quality and Risk Profiles are used by CQC’s inspectors to inform their assessment of risks to the quality of services.”

*Lisa Annaly, Care Quality Commission (CQC)*

“In my experience of working to improve End of Life Care in East London, the GSF has been key. I believe it is one of the single greatest aids to this work, drawing together generalists and specialists to address the needs of patients and their families.”

*Heather Richardson, Clinical Director, St Joseph’s Hospice*

“We are celebrating something very magnificent here. The fact that there is now a gold standard for care homes means that there is the possibility that nationwide, the quality of care for people who are dying will change...now that is transformational“

*Baroness Julia Neuberger*

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The National Gold Standards Framework Centre CIC in End of Life Care, a not-for-profit social enterprise, is the UK’s largest training provider of end of life care training for the generalist frontline workforce in health and social care.



*Believing end of life care should always be **Gold Standard***

**For more information contact us on:**

- ✉ Victoria Mews, 8—9 St Austin’s Friars, Shrewsbury, Shropshire, SY1 1RY
- 💻 [info@gsfcentre.co.uk](mailto:info@gsfcentre.co.uk)
- 📞 01743 291 891

[www.goldstandardsframework.org.uk](http://www.goldstandardsframework.org.uk)  
Twitter: @GSFCentre

End of Life Care affects us all!

**What do we provide?**

Training	Tools	Measures	and Support
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to improve care for people nearing the end of life in your area.

## Who are the GSF Centre?

- The GSF Centre is the UK's leading provider of end of life care training for generalist staff. Our national centre provides training and coordinating for all GSF programmes.

## How can we help you improve end of life care in your area?

- Commissioning GSF Programmes, tools, measures and support can help you improve care in many ways in your area - supporting elderly frail, those with dementia or long term conditions, and reducing hospitalisation and costs.
  - GSF believes in sustaining best practice – our GSF Accreditation Award is a recognised marker of excellence in care for people nearing the end of life.
- Contact us for more details on how we can help.

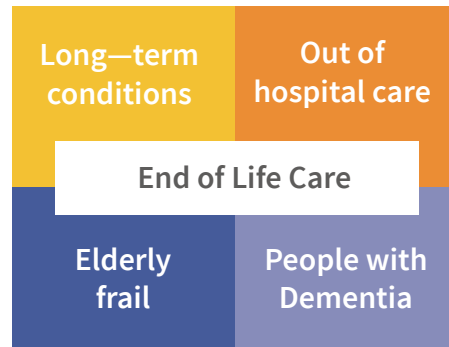
GSF quality improvement training programmes are backed by extensive experience and a uniquely strong evidence base. They include many programmes such as primary care, care homes, acute and community hospitals, domiciliary care, dementia care, hospices and integrated cross-boundary care (see right).

### GSF Programmes can:

- Enable frontline staff to improve the quality of care they provide
- Significantly reduce costs by decreasing unnecessary hospitalisation
- Improve coordination of cross-boundary care
- Put national policy into practice at grassroots level
- Help people meet targets such as CQC inspections, QIPP, Skills for Care, NICE Standards, DH Quality Markers and CQUINs

We offer full training programmes in different settings, complete with support, strategic planning and the generation of local reports. This is backed up with resources, early alerting, IT support, evaluations such as online After Death Analysis (ADA) and pre- and post- training audits.

### End of Life Care is central in several areas of commissioning



# Commissioning End of Life Care with GSF

### Improving community care, reducing hospital admissions

- GSF Care Homes recognised as markers of excellence by CQC
- Halving hospital admissions and deaths in GSF Care Homes
- Doubling number on the GP's Palliative Care/GSF register and trebling non-cancer patients
- Increasing Advance Care Planning with GP's and Care Homes
- Improving ACP, communications to GP's from GSF Hospitals and reducing length of stay
- Domiciliary Care workers growing in confidence and ability to keep people at home

### New GSF developments:

- New GSF Care Homes Blended Learning Programme - workshops and distance learning in the home at much reduced cost.
- Successful GSF Acute Hospital Programme Phase 5, meeting CQC targets
- New Hospice Support Programme for Summer 2014
- New Foundation Level Primary Care and Accreditation for GP Practices
- End of Life Care for people with Dementia Training - Phase 2 Spring 2014
- Accreditation for GSF trained Community Hospitals
- GSF IT Solutions - early alerting - helping you increase numbers on EPaCs / Locality Register
- New spiritual care course
- New Clinical Skills course for nurses and doctors in care homes - Summer 2014

### GSF programmes in:



Primary Care



Care Homes



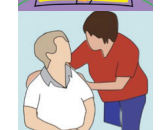
Acute Hospitals



Community Hospitals



Domiciliary Care



Dementia Care



IT Solutions



Virtual Learning Zone