



# Changing Culture in End of Life Care - Celebrating Best Practice

11th Bi-annual GSF Conference and Awards Ceremony

On Friday 27th March 2015 9:45 am - 5:00 pm

The Royal College of Nursing, 20 Cavendish Square  
London W1G 0RN



## Speakers include:

Prof. Sir Mike Richards - Chief Inspector of Hospitals, Care Quality Commission

Prof. Tom Kirkwood - Newcastle University, Institute for Ageing

Sharon Blackburn - National Care Forum

Dr Julia Riley - Consultant, Royal Marsden Hospital, Clinical Lead Coordinate My Care

Amanda Cheesley - Royal College of Nursing

Claire Henry - National Council for Palliative Care

Tom Owen - My Home Life

plus experiences from many GSF accredited organisations, and cross boundary care sites  
across the country and presentation of the GSF Quality Hallmark Awards

## Reasons to attend:

- A not-to-be missed opportunity to hear the national updates in End of Life Care
- A focus on improving care, especially in hospitals and care homes.
- Inspiring speakers focusing on the challenges of the ageing population and improving care through population-based end of life care.
- Presentation of awards for accredited and reaccredited organisations.
- Network and share grass roots experiences and examples of good practice that inform and inspire your local development.
- Hear about developments in integrated cross boundary care sites.
- A choice of interactive workshops with leading experts.
- Learn about the new GSF programmes in Clinical Skills and Spiritual Care.
- Celebrate sustainable achievements from accredited and reaccredited care homes.

## GSF and the Accreditation awards are supported by:



GSF Accreditation



GSF Primary Care



GSF Community Hospitals



GSF Acute Hospitals



GSF Care Homes



GSF Care Homes



GSF Care Homes



GSF Care Homes



Discounted rates are available for Solid Gold Club Members, accredited organisations, and all those currently undertaking GSF Training Programmes.

To register please visit - [www.goldstandardsframework.org.uk](http://www.goldstandardsframework.org.uk)

For further information please contact:

The GSF Central Team on 01743 291 892 or [accreditation@gsfcentre.co.uk](mailto:accreditation@gsfcentre.co.uk)  
[www.goldstandardsframework.org.uk](http://www.goldstandardsframework.org.uk)

## Changing Culture in End of Life Care Provisional Programme

9:00	Registration with Tea and Coffee	
9:45	Welcome and Introduction from Chair	Amanda Cheesley, Professional Lead End of Life Care, Royal College of Nursing
9:50	Welcome and Introduction from the GSF Centre	Maggie Stobbart- Rowlands, GSF Lead Nurse
	<b>Why is this important?</b> Population based End of Life Care and the challenge of changing culture	Prof. Keri Thomas, Clinical Lead GSF Centre
10:05	Why and how are we living longer? Implications of the Ageing Population	Prof. Tom Kirkwood, Newcastle University Institute for Ageing
10:30	<b>What can we do?</b> Changing Culture - Raising Public Awareness	Claire Henry, Chief Executive, The National Council for Palliative Care and Dying Matters
10:45	End of Life Care - Changing Culture in Hospitals and information sharing	Dr Julia Riley, Palliative Care Consultant, Royal Marsden Hospital, Clinical Lead Coordinate My Care
11:15	Tea and Coffee Break	
11:35	End of Life Care - The role of the regulator in improving hospital care	Prof. Sir Mike Richards, Chief Inspector of Hospitals, Care Quality Commission
11:55	<b>How can we do it?</b> Examples from the front line  Overview of the work of the National GSF Centre in End of Life Care  Announcement of new GSF Regional Centres  Launch of the new GSF programmes in Spiritual Care and Clinical Skills	The GSF Centre Team plus interviews with those doing GSF programmes in different settings across the country
12:35	Example from Airedale of GSF Cross Boundary Care Foundation Site	Dr Helen Livingstone, Consultant Palliative Medicine Airedale General Hospital
12:50	Acute Hospitals Quality Hallmark Awards followed by interviews with hospital teams	Presented by Prof. Sir Mike Richards
13:00	Lunch	
13:45	Introduction changing culture in care homes and domiciliary care	Sharon Blackburn, Policy and Communications Director, National Care Forum
14:00	Changing Culture - for residents in care homes	Tom Owen, My Home Life, Co-Director
14:15	Workshops 1 - choice of concurrent workshops	Choose one from A1, B1 and C1
15:00	Tea and Coffee Break	
15:15	Workshops 2 - choice of concurrent workshops	Choose one from A2, B2 and C2
16:00	Affirming the role of nurses in end of life care	Amanda Cheesley, RCN
16:15	Presentation of GSF Care Homes Quality Hallmark Awards and interviews	Presented by Amanda Cheesley, RCN
16:45	<b>What if?</b> "When I'm 64..."	Mark Thomas and the GSF Team
17:00	Close followed by celebratory reception	



Delegates are invited to attend two workshops on the day.  
One from Workshop 1 list and one from Workshop 2 list.

## Workshop 1

2.15pm - 3:00 pm

## Workshop 2

3.15pm - 4:00pm

**A1**

Communication Skills -  
What to say and how to say it

*Chris Farnham - Consultant,  
Heart of Kent Hospice*

**A2**

Communication Skills -  
What to say and how to say it

*Chris Farnham - Consultant,  
Heart of Kent Hospice*

**B1**

Sharing best practice in hospitals

*Keri Thomas  
Martin Vernon, British Geriatric Society*

**B2**

Building Confidence in  
Spiritual Care

*Mark Thomas*

**C1**

Improving end of life care for  
people with dementia

*Maggie Stobbart- Rowlands*

**C2**

Clinical Skills - Improving  
clinical expertise in end of  
life care

*Lucy Giles  
Chris Elgar*

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