



Acute Hospitals

The Gold Standards Framework Acute Hospitals (GSFAH) Training Programme - Phase 4 Registration by April 30th 2013 - Start June 2013

Why improve end of life care in your hospital?

- About **54%** people die in hospital
- About **30%** of people in hospital at any one time are estimated to be in the final year of life
- Most would **prefer to die at home**
- **Reduced** length of stay, hospital death rate + readmissions are important targets
- **Half the complaints** in hospital relate to end of life care
- **Key area for improvement** identified by CQC and others



Why GSFAH Programme can help in your hospital?

- GSF is the **most widely used EOLC framework** incorporating many enabling tools which can be implemented in practice to improve care
- Designed to meet **CQUIN, Commissioning + NICE** targets
- Improves earlier **identification** and inclusion on the register/EPaCCS, introducing Advance Care Planning and improving communication with GPs
- Builds on the use of GSF **in the community**
- **Vision is to enhance Integrated Cross Boundary** care
- GSFAH Training Pack **includes everything needed** + personal coaching, support and shared learning + full independent evaluation to demonstrate and showcase improvements to others - and your Board
- Currently 5 whole hospitals are part of a 3 year programmes

Integrated Cross Boundary Care - GSF is now the most widely used quality improvement programme in end of life care for frontline generalist staff. A unique feature of GSF is the way it can be a means of developing locally customised integrated cross boundary care for all patients nearing the end of life in any setting.

"GSF in Hospitals was the missing link, completing the circle of improved coordination of care in primary care and care homes. Doing GSF has made all the difference."

Dr Karen Groves, Consultant Palliative Care, Southport

Evaluation of Phases 1 and 2 GSF in 20 hospitals has demonstrated change in :-

- **Better communication with GPs and others**
- **Reduced length of stay**
- **Reduced hospital deaths**
- **Earlier recognition of patients near the end of life and use of registers/EPaCCS**
- **More confident staff, earlier advance care planning discussions about wishes**
- **More dying in usual place of residence**
- **Fewer complaints**
- **Attaining CQUIN targets**
- **Increased use of other EOLC tools eg LCP, EPaCCS, rapid discharge.**

What is the GSF Acute Hospitals Programme?



Aims of the GSF Acute Hospital Programme:

1. To improve the **quality** of care for all people in the final year of life receiving hospital care
2. To improve the **cross boundary coordination** of care and communication with others
3. To **reduce hospitalisation** by reducing length of stay, rapid discharge and admission avoidance

Every organisation "involved in end of life care is expected to use a coordination process such as the GSF" DH End of Life Care Strategy, 2008

"GSF has helped us think through in a different way how we might assess patients who are likely to be in the last year of life - quite a revolution in hospital care...GSF is well thought through, patient focused and joined up."

Michael Connolly, Macmillan Nurse Consultant



"I'd recommend it to others because I think it provides a real way of making sure people towards the end of life get quality standardised care."

Shane O'Reilly, Central Manchester

Three Stage Process to full GSFAH Accreditation

In line with other GSF programmes, we recommend a **step-by-step** approach to enable GSF to be embedded across the whole hospital, leading to Accreditation and receipt of the GSF Quality Hallmark Award.

Several hospitals are now working towards full GSFAH Accreditation in 2013/14 which is already recognised by commissioners and regulators such as CQC.

The process has three stages, usually over 3 years:

- Stage 1 - Preparation leading to Foundation Level
- Stage 2 - Spread and deepen to Enhanced Level
- Stage 3 - Whole-hospital GSFAH Accreditation

This programme will enable you to meet NICE & your local EoLC CQUIN targets .



WHAT TO DO NEXT?

Register by April 30th

For a registration form, more information, reports, or a discussion on how this could be of benefit to you please contact the GSF team.

For further information contact the Gold Standards Framework Centre on:
hospitals@gsfcentre.co.uk • 01743 291891 • www.goldstandardsframework.org.uk