



Primary Care

Hospice Care

Domiciliary Care

Dementia

It Solutions

VLZ

The National Gold Standards Framework (GSF) Training Centre is the leading provider of training in end of life care for generalist frontline staff, enabling teams to work together with specialists to provide a gold standard of care for all people nearing the end of life.

GSF helps people...

Care Better	Value Staff	Recognise Standards
Improving quality of end of life care sits at the centre of GSF	GSF helps create a sustainable change in approach, which improves culture and empowers staff	Whether this is improved quality of life, better staff retention or reduction numbers of hospital admissions

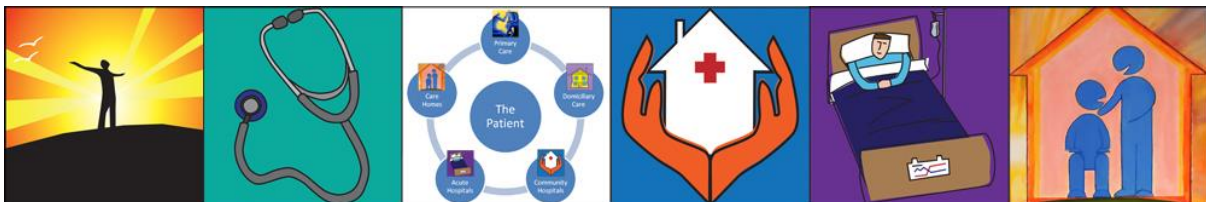
GSF is a systematic, evidence based approach to improving care for people in the last years, months and weeks of life with any condition and in any setting.

GSF 5 Rights- right person, the right care, right place, right time- every time.

The GSF Centre provides training, tools, measures and support to ensure best implementation and sustained quality standards.

GSF programmes in End of Life Care give outstanding training to professionals providing end of life care to ensure better lives for people and recognised standards of care. Along with the ten comprehensive GSF training programmes, six include Accreditation with the Quality Hallmark Award in End of Life Care, recognised as kite-marks of excellence in different settings, including:

- Care homes
- Primary care
- Acute & Community hospitals
- Domiciliary care
- Hospice Support
- Dementia Care
- Spiritual Care
- IT solutions
- Clinical Skills
- Cross Boundary Care



Spiritual Care

Clinical Skills

Cross Boundary

Community Hospitals

Acute Hospitals

Care Homes

How GSF can help support your work in End of Life Care as Specialist Palliative Care providers and Hospices.

GSF helps palliative care specialists by:

- Enabling generalist frontline staff to maximise what they can do themselves, ensuring fewer crisis calls, more appropriate referrals and earlier involvement of specialists if needed.
- Encouraging more proactive care, with earlier identification of patients in the last year/months/weeks of life, leading to better coordinated care in the final days.
- Encouraging more advance care planning discussions, thereby empowering patients and carers.
- Encouraging better use of clinical assessment tools and symptom control guidance.
- Enabling better formalised involvement with GP practice teams, and inclusion in MDT meetings.
- Enabling clearer involvement with care homes staff and appropriate referrals.
- Through simple need-based coding, triggering key tasks at each stage and GSF plans and involvement of all providers to improve integrated cross boundary care.

The GSF Hospice Support Programme offers:



- Improved consistency and continuity of care, especially for those with non-cancer.
- Support for your day care and hospice at home services where patients may already be identified through other GSF programmes.
- Improved uptake of advance care planning discussions and documentation.
- Improved cross boundary care and communication with other providers.
- Greater involvement of the wider multidisciplinary team for patients from different areas.

12 GSF Regional Centres – offering training in local areas:



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| • St Christopher's Hospice, London | • Arthur Rank Hospice, Cambridge |
| • Saint Francis Hospice, Romford | • St Wilfrid's & St Michael's Hospice East Sussex |
| • St Richards Hospice, Worcester | • Pilgrim's Hospice, Kent |
| • Locala CIC, Kirklees | • Cotswold Care Hospice, Gloucester |
| • North London Hospice | • Weldmar Hospice Dorset |
| • Princess Alice Hospice, Surrey | • St Mary's Hospice, Birmingham |

The GSF Acute Hospitals Programme offers:

- A systematic way to help generalist ward staff recognise patients earlier (identifying an average of 30% patients in the final year of life) leading to more proactive patient-centred care and reduced hospital bed days.
- A structured means of better listening to patients, enabling good cross-boundary care and more dying at home.
- A comprehensive programme with all resources, tools, interactive workshops, coaching, support + measures.
- Accreditation and Quality Hallmark Award, endorsed by British Geriatric Society, recognised by CQC.
- Usually supported or led by palliative care teams, with a new whole hospital cascade plan.
- Independent evaluation showing benchmarked change plus intrinsic measures of progress



Professor Sir Mike Richards presenting the Quality Hallmark Award

For more details contact the National Gold Standards Framework Centre in End of Life Care at:

Email: info@gsfcentre.co.uk Phone: 01743 291891

Or see the relevant section on the GSF website www.goldstandardsframework.org.uk